## Reshma Kumar Gowda

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## PROFESSIONAL SUMMARY

* Business Intelligence Analyst with 5+ years of experience in designing scalable data

architectures, data governance, and analytics solutions across healthcare, insurance, and technology sectors.

* Adept in building high-performing data pipelines using Azure Data Factory, CCID pipelines, and ETL workflows to enhance business intelligence and reporting capabilities.
* Proven track record in improving data quality, optimizing workflows, and delivering actionable insights through dashboards in Power BI and Tableau.
* Experienced in collaborating with cross-functional teams, gathering business

requirements, and delivering user-centric solutions aligned with strategic objectives.

* Strong foundation in Agile/Scrum methodologies, with experience across SDLC stages including requirement gathering, solution design, testing, and deployment.
* Proficient in SQL, Snowflake, SSIS, Power BI, ADF, Python, and other modern data tools and platforms.
* Recognized for analytical thinking, problem-solving, and the ability to automate processes, reducing time and increasing accuracy.
* Hands-on experience in Data Governance, Master Data Management, data modeling, and compliance tracking.

# TECHNICAL SKILLS

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| **Methodologies:** | SDLC, SCRUM, Agile,Kanban |
| **Project Management:** | Microsoft Project, Microsoft Office |
| **Languages:** | SQL, Python, Java, JavaScript, TypeScript, HTML |
| **Databases:** | Snowflake, SQL Server, MongoDB, PostgreSQL |
| **Tools:** | Power BI, Tableau, QlikView, Azure Data Factory, SSIS, Strapi, Splunk, Jira, Visual Studio Code, Eclipse |
| **Frameworks/Platforms:** | React, Angular, Express, Apollo |
| **Other:** | Azure SQL, Azure Blob Storage, ADF Pipelines, CCID Pipelines, Bitbucket, Confluence |

**PROFESSIONAL EXPERIENCE**

**Assured Partners, Denton, TX Role:** Business Intelligence Analyst

**Duration:** Jan 2024 – Present

**Tools/Tech:** Snowflake, Tableau, SQL, Power BI, Profisee, Excel, Master Data Management

**Methodology:** Agile

## Responsibilities:

* Enhanced data quality management practices within the Data Governance team, improving 20% of core business processes.
* Created and maintained BRDs, FSDs, and TSDs for capturing stakeholder requirements and technical specifications.
* Designed and built Power BI dashboards focused on policy compliance, improving decision-making accuracy by 30%.
* Reduced report model size by 30% through optimization of Tableau visualizations.
* Developed SQL stored procedures to automate ETL and reporting, leading to a 35% performance improvement.
* Built transaction wrappers for critical ETL workflows, boosting import performance by 10x.

## Legato Health Technologies, India

**Role:** Associate Software Engineer – Data Analyst

**Duration:** Dec 2019 – Dec 2021

**Tools/Tech:** Power BI, Snowflake, Splunk, Bitbucket, Jira, Confluence

**Methodology:** Agile, Kanban

## Responsibilities:

* Collaborated with clients to gather and analyze technical requirements for enterprise scorecard reporting.
* Migrated and managed tables, views, and procedures for downstream processing in Snowflake.
* Created ETL pipelines to cleanse, transform, and validate data with a 25% improvement in processing efficiency.
* Conducted unit testing and defect resolution in adherence to quality standards.
* Liaised with clients for regular updates on deliverables and action item closures.

## Knowx Innovations, India

**Role:** Graduate Engineer Trainee

**Duration:** Jan 2018 – Dec 2019

**Tools/Tech:** Azure SQL, Azure Data Factory, Azure Blob Storage

**Platforms:** ETL, ADF Pipelines, CCID

## Responsibilities:

* Developed scalable ETL pipelines using ADF to automate data ingestion, transformation, and load processes.
* Handled CCID pipelines for business-critical data cleansing and Azure SQL population.
* Built reusable and parameterized ADF pipelines to standardize ETL processes.
* Integrated with Azure Blob Storage and Data Lake for enhanced data operations.
* Conducted performance tuning and debugging to ensure SLA compliance. Documented pipeline operations and data lineage for improved traceability.

# EDUCATION

## Master’s in Information Systems and Technology

University of North Texas, Denton, USA | Jan 2022 – Dec 2023

## Bachelor’s in Computer Science

Sri Krishna Institute of Technology, India | 2015 – 2019

# CERTIFICATIONS

* Six Sigma – White Belt (Udemy)
* React Native Training – Percipio Consulting Group
* SAFe 5 Practitioner – Agile Inc

# HONORS & AWARDS

* **Impact Award Winner** – Recognized for resolving production defects ahead of deadlines, leading to significant time and resource savings.